



Key Services

- Project Management
- Warehousing and Delivery
- Installation

The Wilshire Grand Hotel

900-Room Hotel Opening Date Held Despite Major Regulatory and Construction Delays

The Challenge

The Wilshire Grand Hotel, the tallest building west of Chicago in the epicenter of Los Angeles planned to deliver and install 900 rooms, or two million pounds of furniture, fixtures and equipment (FF&E), over a very aggressive four-month timeframe.

Unfortunately, due to regulatory delays and construction challenges, the opening date was significantly at risk. Room installation was unable to occur as planned exacerbated by expected loading dock areas not being complete or usable.

The Solution

Known for providing scalability with big company resources and a commitment to flexibility, NXTPoint Logistics created a customized plan to accelerate delivery and installation to meet the dramatically compressed schedule. Partnership, creativity and NXTPoint Logistics's significant labor and trucking resources were the keys to success.



Fast Facts

2.5 MILLION
pounds moved

4-MONTH
timeline compressed
by 50%

900
guest rooms

3 RESTAURANTS
installed

TALLEST
building west of
Chicago

In partnership with the project's ownership group, emergency actions were taken to secure permits to close a side street adjacent to the hotel property, allowing offloading to take place closer to the main entrance and near the unfinished elevator corridor.

NXTPoint Logistics also worked with the onsite trades to construct a temporary portable offloading dock to speed up the transfer of FF&E into the facility. The final element of the strategy included three fully staffed eight-hour shifts per day around-the-clock versus the initial plan of one 10-hour shift per day. Suddath more than doubled the project management, labor and trucking to accommodate the compressed schedule by pooling resources from multiple branch locations.

"Even though the building was still under construction, lacked loading docks and was located in a bustling downtown, NXTPoint Logistics took charge, and completed the job in a timely and organized fashion."

Client Testimonial